

## Wallingford Museum - Summary of Visitor Comments 2019

These comments were collected as part of the national audience visitor research campaign, organised by the Arts Council.

### The Displays

Brief visit as frequent visitor. Enjoyed the Agatha Christie exhibition. Also enjoyed models.

Very good exhibition, someone has put a lot of thought into everything. Very inviting for children. Loved information, especially poster questions. Enjoyed the way each room feels different- especially the floors.

Thought the research into the history of Wallingford was fascinating.

(Comment gathered by a custodian) Visitor was an ex teacher and thought school visits would be good for children. 30 children would be too many in the museum said if you split them half could go round the activity room and others do hand on stuff in meeting room.

Flow of exhibits wrong way round-could do with better signage to orientate visitor, access material in more chronological ordered way Better introductory map would have started with earliest, settlement, castle, 19 century etc.

Wallingford Castle exhibit would benefit from highlighting on the same map which covers specific exhibit.

Loved the high density of things to see, well organised.

Wonderful museum, excellent displays.

Impressive displays and lots of information. Really enjoyable look at the history of the area.

Very well laid out exhibits and great use of nooks and crannies etcetera.

The displays are imaginatively displayed and would be attractive to children. We could've spent a lot longer here. We particularly like the local history.

I was pleasantly surprised. I had not expected so much information nor that it would be so well displayed.

Very informative museum with something for everyone.

Wonderful new storage spaces, enjoyed the changing face of Wallingford exhibition.

Though the space is small, there is a huge amount of well displayed information.

Bigger than it looks from the outside. Loved the nooks and crannies and the smelly pots.

Very good museum, however a lot of repeating, particularly in the Agatha Christie area.

A list of exhibits at Reading Museum would be interesting.

Wonderful new storage spaces. Enjoyed the changing face of Wallingford exhibition.

Most appreciate changes to Wallingford portion of the museum.

Though the space is small, well displayed amount of information.

I have lived in Wallingford for four years and it's very interesting to find out more about the area.

Very good, lots of information about Wallingford, I never knew there was so much history here.

Agatha Christie exhibition is much more than in the small room and should be displayed. Important heritage.

Huge amount of information crammed into a very small space, very stimulating and interesting loved Agatha Christie.

Loved the Agatha Christie room.

## **The Experience**

Very enjoyable interesting a good experience.

I had forgotten how much there is to see.

There is far too much to see in one visit.

Excellent museum

It was a very enjoyable lovely museum.

We will definitely be back.

Very interesting. Tried to visit last time I was here but it was closed.

Very good example to all

One of the best local museums we have been to.

The museum is really atmospheric, like I haven't seen before and I really enjoyed.

Extremely interesting and entertaining, the details of the castle were fantastic.

One of the best museums I have visited.

### **Accessibility**

Only a pity that the most interesting exhibits are upstairs, they cannot be reached by the elderly and disabled or those old crutches such as my granddaughter.

We found interesting things but were disappointed we could not touch the typewriter.

Just a few more seats for the elderly, would be helpful.

There is a lot to do, more than you would expect from the outside but me being 6 foot five found it slightly cramped and I was hitting my head a few times, overall a great experience.

Very informative and different, well worth £5

A little expensive could perhaps put off some who might most benefit

Fantastic improvement since increased access, 15 years ago, well done.

### **Family Visitors**

My son loved the digging for artefacts.

The more interactive exhibits for children the better, loved all the surprises around corners upstairs, the monk!

My ancestors lived in Brightwell cum Sotwell and other villages near Wallingford and I hoped to find some information about them.

Very well organised, signage excellent and good for children.

Super, love the digging in the sand and the feely drawers.

There were lots of fun things for my daughter to do.

Very enjoyable, lovely place to bring the children.

Very informative museum, with something for everyone.

Lots of interactive things for children. The digging in the sandbox was really enjoyable and the touchy-feely drawers. Amazing to touch.

The kids love the upstairs and the shops etcetera. The bit where you can see what you can find in the earth and in each layer, as well as sand pit finds.

Museum motivates interest. Very well presented ideas. Lots of interactive opportunities.

This is our first visit. We have been very surprised by the event we came to, Poos from the Past, Our grandson thoroughly enjoyed it and we will come back again.

The children were aged between five and 15 and all of them found something of interest, which is very hard considering the age gaps. Well done to the organisers.

## **The Team**

Appreciate the energy and enthusiasm of all volunteers. It's a good local resource.

It was really fascinating, lots of volunteers to describe and explain which is really helpful.

Brilliant very friendly staff.

Warm and friendly staff. A very peaceful and calm environment and easy to view.

Friendly and welcoming staff.

Very helpful and knowledgeable staff.

People here are very friendly welcoming and with huge knowledge

The science event and friendly helpers were fantastic.

Fossil guy was amazing

Very nice staff, very friendly.

We came to do the brownie archaeology badge, we met Sue on the way who is really helpful.

Such friendly volunteers, all passionate about their individual interests. Exciting exhibits.

I was extremely impressed by the fact that all of the custodians were volunteers. They were without exception helpful and willing to answer all questions however simple. My grateful thanks to them.

Everyone was very friendly, they showed us round and asked insightful questions.